





# Answers to some of the most commonly asked questions about independent medical exams (IMEs).

### Why has a medical exam been scheduled for me?

A medical exam has been scheduled for you to ensure that you receive appropriate care for your workplace injury or occupational disease. Medical exams are required for any of the following reasons:

- Your doctor, employer or claim manager asked for an evaluation of your condition.
- We need to evaluate the extent of your impairment.
- There is a question about the type or duration of treatment you need.
- You asked to have your claim closed, reopened or allowed.
- You appealed our decision regarding your claim or are asking us to reconsider.

#### When will the medical exam be?

At least 14 days before the scheduled exam, you'll get a letter stating where and when it will take place. It is your responsibility to keep your appointment.

## What if my exam needs to be rescheduled?

If you have good reason for rescheduling your exam and you give the department enough notice, your claim will not be affected. To reschedule, you must call the number listed on your letter or the IME scheduling unit, 1-800-468-7870 at least five working days before the exam.

## Will I have to pay for the exam?

L&I will pay any costs for the examination if you appear and cooperate. If you fail to attend the exam without good cause, your time-loss benefits may be reduced by the amount of the examination charge. You also might jeopardize other benefits.

#### Who will do the exam?

A doctor will examine you. In some cases, several doctors may conduct the exam or a series of exams.

## May I bring a friend or relative to the exam?

Yes, but he or she cannot be paid or have expenses reimbursed. If you are scheduled for a psychiatric exam, your companion will not be allowed in the examination room.

### What if I am asked to bring x-rays, MRIs or CT scans to the exam?

If you need help obtaining the x-rays, MRIs or CT scans, contact your doctor's office.

## What will happen at the exam?

Usually, the examining doctor will check only the conditions that apply to your claim, ask you about your medical history, and review medical information in your claim file. He or she may suggest treatment for your personal doctor to try, but he or she will not be treating you.

Your examination may be brief. You should not expect a complete physical exam. However, in some cases a full exam, lab tests and x-rays may be needed. This will be the examining doctor's decision.





More information and links to other programs are available at:

www.LNI.wa.gov/

#### What if I have to miss work?

If you have to take more than 30 minutes off work (without pay) to attend your independent medical examination set up by the department, you may be compensated for the actual hours missed. You will be reimbursed for time lost from work based on your hourly wage at the time of the examination. Please see the attached form for IME Travel & Wage Reimbursement Request.

## Who will pay my travel expenses?

In most cases, L&I will reimburse travel expenses. When necessary, meals, hotel expenses, taxi fare, parking costs, and ferry and bridge tolls will be paid at the current department rate. Please obtain receipts for these expenses.

If you travel to your examination by airplane, bus or train, contact the IME scheduling unit, 1-800-468-7870. L&I will make necessary arrangements for your travel.

### How do I get paid for lost wages and travel expenses?

You must complete the attached reimbursement request form and submit it, along with your receipts, within one year of the travel. You must sign the form. (See form instructions below.)

## Form Instructions

Please fill out the form carefully. If you submit incomplete or incorrect information, we may have to return the form to you to correct. Send your completed form and receipts to:

Department of Labor and Industries PO Box 44267 Olympia, WA 98504-4267

## Here's how to get more help

If you have questions about your scheduled exam, please contact the Department of Labor and Industries' IME scheduling unit at 1-800-468-7870.

If you wish to send us comments about your exam experience, you may call the IME Comment Line at 1-800-784-8059.

If you have other questions about your claim, please call our Office of Information and Assistance at 1-800-LISTENS (1-800-547-8367).

This document is available in other formats to accommodate persons with disabilities. For assistance, call 1-800-LISTENS (1-800-547-8367). (TDD users, please call 360-902-5797.) Labor and Industries is an Equal Opportunity Employer.





NO STAPLES IN BAR CODE AREA





## INDEPENDENT MEDICAL EXAM (IME) TRAVEL & WAGE REIMBURSEMENT REQUEST

Dept. of Labor & Industries PO Box 44267 Olympia WA 98504-4267

DO NOT WRITE IN SPACE	>		

Injured Worker Information						Claim No.	
Worker's name (Last, First, Middle Initial)						Date of injur	гу
Worker's home address (not PO Box) City				Apt#  State ZIP		Social Security No. (for ID only)  Worker's Phone Number	
			State				
	ormation ad the instru	ections on the back	of this form b	efore you complete this s	section.	·····	
Date (Each Trip)	B Travel Code (one per line)	C From: (City)	D	To: (City, Person Seen)	E ]	No. Of Miles ound Trip)	F Cost For Food, Lodging, Fares, Parking, Wage (one per line)
							\$
							\$
							\$
			$2 \wedge 1$	<b>VIPLE</b>			\$
				VII LL			\$
							\$
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							\$
If you took				t Medical Exam (IME), we were making at the time of the			
Time missee	d from work to	attend the IME:	Hrs	Min. Hourly wag	e at the time o	f the IME: \$	<b>.</b>
Employer's name				E. (	mployer's Phone )	Number	
Address			C	City	State	ZIP + 4	,
These expe	enses are relat	forms not signed will ted to my worker's c know is false.		laim and I have not been	reimbursed fo	or them. I	understand it is a crim
I have read	and understa	and the instructions	on the back of	this form.			
			Date	Worker's signature			

Read the instructions carefully before you complete this form! We can only reimburse you if your form is complete, correct and signed.

#### 1. Use this form for IME travel only

If you traveled for any other reason, please call the Provider Hotline at 1-800-848-0811 for the correct reimbursement form F245-145-000.

#### 2. Send your form soon

We can only reimburse you if we receive your completed form within 12 months from the date of your exam.

#### 3. Fill out each column correctly

**Column A:** Write the date you traveled (only one date per line).

**Column B:** From below, find the code that describes your travel expense (only one code per line). For example, if you traveled in a private vehicle to your IME, write in 0412A.

#### **Travel Codes for Independent Medical Exams (IME)**

0411A Total time you lost from work (hours x wage) for attending a department or self-insured exam

0412A Private vehicle mileage to travel to a department or self-insured exam

0402A Parking (receipt required for \$10 and over)

0403A Bridge and ferry tolls (receipt required)

0405A Commercial transportation (receipt required)

0406A Lodging (receipt required)

0407A Breakfast (receipt required)

0408A Lunch (receipt required)

0409A Dinner (receipt required)

0414A Taxi (receipt required)

SAMPLE

Column C: Write the city you were traveling from

Column D: Write the city you traveled to for your medical exam

**Column E:** If you are requesting mileage, write the total number of miles you traveled round trip. You will be paid

at the current mileage rate, according to the shortest direct route from your home.

Column F: Did you have expenses for food, lodging, fares, parking, and wages? Write in the dollar amount of

each expense (only one cost per line). You must attach all receipts. Send in photocopies of

of your receipts and keep your originals.

#### Example:

Α	Date (Each Trip)	B Travel Code (one per line)	C From: (City)	D To: (City, Person Seen)	E No. of Miles (Round Trip)	F Cost for Food, Lodging, Fares, Parking, Wages (one per line)
1.	9/25/02	0412a	Olympia	Seattle Dr. Smith	60	(Mileage cost will be calculated for you at the current department rate).
2.	9/25/02	0411a				\$ 50.00
3.	9/25/02	0402a				\$ 3.00

4. Mail this form to: Dept. of Labor & Industries

PO Box 44267

Olympia WA 98504-4267